

Electronic Acknowledgement Receipt

EFS ID:	9942745
Application Number:	10578181
International Application Number:	
Confirmation Number:	5212
Title of Invention:	Products and Processes for Addressing a Customer Service Issue
First Named Inventor/Applicant Name:	Jay S. Walker
Customer Number:	22927
Filer:	Michael David Downs
Filer Authorized By:	
Attorney Docket Number:	04-027
Receipt Date:	22-APR-2011
Filing Date:	01-MAY-2006
Time Stamp:	23:54:03
Application Type:	U.S. National Stage under 35 USC 371

Payment information:

Submitted with Payment	no
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		04-027_RS_12-22-10.pdf	193539 78e067e388c780f6ea43b585716b870e32627696	yes	22

	Multipart Description/PDF files in .zip description		
	Document Description	Start	End
	Amendment/Req. Reconsideration-After Non-Final Reject	1	1
	Claims	2	11
	Applicant Arguments/Remarks Made in an Amendment	12	22

Warnings:

Information:

2	Fee Worksheet (PTO-875)	fee-info.pdf	30147	no	2
			e39f9be8aa3b19388640d446aafe8c0c2288258d		

Warnings:

Information:

Total Files Size (in bytes):			223686
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.